**RITUPARNA BERA, PMP, CSM, CSPO**

**TECHNICAL PROGRAM MANAGEMENT | DIGITAL TRANSFORMATION | ENTERPRISE DELIVERY| EMBA (Rotman, UofT – 2026)**  
Toronto • 905-876-8554 • [myrituparna@gmail.com](mailto:myrituparna@gmail.com) • [LinkedIn](https://www.linkedin.com/in/merituparna/)

Forward-thinking technology and business leader with 17+ years of experience driving enterprise-wide transformation programs across financial services and technology sectors. Adept at bridging **strategy and execution**, orchestrating cross-functional alignment, managing multimillion-dollar budgets, and embedding governance and accountability frameworks that deliver measurable impact.  
Currently pursuing the **Rotman Executive MBA (2025)** at the **University of Toronto**, strengthening expertise in strategic leadership, organizational change, and innovation management. Passionate about enabling organizations to scale digital capabilities through disciplined program delivery, automation, and AI-driven transformation.

**CORE COMPETENCIES**

Program & Portfolio Leadership • Technical Roadmapping • Cloud & Platform Transformation •  
Financial Forecasting & Budget Control • Risk & Issue Management • Agile & SAFe Delivery •  
Automation & AI Integration • Stakeholder Engagement • Governance & Reporting • Change Management • Team Leadership & Coaching

**PROFESSIONAL EXPERIENCE**

**TD BANK GROUP – Toronto, ON**

**Program Lead / RPA Test Engineer, Intelligent Automation (2022–Present)**

* Lead enterprise automation initiatives using **Blue Prism** and **UiPath**, aligning delivery roadmaps with technology and business strategy.
* Drive **end-to-end program execution**, including planning, scheduling, dependency management, and cross-functional stakeholder alignment.
* Manage program financials and forecasts to ensure transparency, budget adherence, and value realization.
* Implement proactive risk frameworks and governance routines to monitor delivery health and mitigate issues early.
* Partner with product, engineering, and architecture teams to ensure automation solutions are scalable, compliant, and strategically aligned.
* Mentor cross-functional Agile teams, promoting a culture of accountability and continuous improvement.

**Key Achievements:**

* Delivered automation roadmap saving **$2.5M+ annually** through process optimization and digital efficiency.
* Established **executive reporting cadence** for automation program governance, improving issue resolution timelines by 40%.
* Recognized for excellence in program leadership and cross-functional collaboration.

**TD WEALTH – Toronto, ON**

**Business Analyst / Scrum Master (2018–2021)**

* Led Agile delivery programs for Wealth Management platforms, enhancing client onboarding and operational efficiency.
* Built and maintained **program roadmaps, sprint schedules, and governance dashboards** for leadership visibility.
* Facilitated organizational change management across multiple business units to drive adoption of new digital tools.
* Managed cross-stream dependencies and change controls to maintain delivery cadence and regulatory compliance.

**Key Achievements:**

* Improved delivery predictability by 25% through integrated risk management and sprint governance.
* Partnered with technology and business executives to realign scope and budgets during shifting enterprise priorities.

**TD WEALTH – CPAM PROGRAM**

**Lead Quality Engineer / Delivery Manager (2014–2017)**

* Managed QA strategy for API modernization and ETL integration projects connecting Wealth platforms.
* Oversaw multi-vendor delivery performance, budgets, and quality assurance milestones.
* Introduced **risk-based testing** and early automation adoption, reducing release cycles by 30%.

**IBM GLOBAL SERVICES – U.S. Clients: Visa, Sprint, Nationwide (2006–2013)**

**Senior Consultant – Technology Delivery**

* Delivered large-scale enterprise programs integrating financial and telecom systems.
* Designed automation and testing frameworks improving delivery velocity and accuracy.
* Managed client engagements and offshore teams ensuring timely delivery and governance compliance.

**EDUCATION**

**Rotman School of Management, University of Toronto**  
*Executive MBA – Class of 2025*  
***(Women in Leadership & Merit Scholar)***

**Master of Computer Applications – University of Kalyani**  
**Bachelor of Science (Hons) in Statistics – University of Kalyani**

**CERTIFICATIONS**

* **Project Management Professional (PMP®)** – PMI
* **Certified Scrum Master (CSM)** – Scrum Alliance
* **Agile Certified Practitioner (PMI-ACP)**
* **Blue Prism Developer & UiPath RPA Specialist**

**MY LEADERSHIP IMPACT**

* Spearheaded TD’s Intelligent Automation transformation, enabling faster delivery, cost reduction, and improved regulatory alignment.
* Partnered with senior technology and finance executives to establish enterprise-level **governance and transparency frameworks**.
* Led teams through cultural and operational change — embedding automation and Agile delivery within existing enterprise ecosystems.
* Recognized for leadership excellence, mentorship, and ability to bridge business strategy with emerging technologies.